

Return of the Newsletter

After a lengthy absence, we are back with our monthly newsletter and updates. Much has changed since the last newsletter in Spring of 2015.

For one, we have grown – uniformed staff has expanded, our downtown street patrol has expanded its hours of operation and our client base has increased. This is a direct result of having great staff that do a fantastic job – at times with high level of risk.

Our success is also possible because our clients support us and continue to not only use our service, but promote Themis Security to their friends and business associates. We are very grateful for all your endorsements and good will.

In order for us to continue to evolve and improve our service, we welcome your feedback and input. You can always contact me directly and I would be happy to answer any questions that you may have.

-Mirko Filipovic



Mobotour

Helping us improve our service

One of the more significant updates as far as our service is concerned is incorporating MoboTour (www.mobotour.com).

MoboTour is a mobile workforce accountability application that solved our challenge in how to manage cumbersome paper based recording of mobile checks.

MoboTour provides a mobile application that works on cell phones and tablets. Once a cell phone is installed and configured to each site, our security staff can use a mobile device to scan checkpoints, take photos as needed, check off tasks required of them, and submit forms (incidents, daily activity sheets, etc) from the mobile device.

This information is then time, date and GPS stamped and uploaded in real time to a secure web based portal. The information submitted to the portal can be viewed by our supervisors or clients. Our clients can access this information by login to MoboTour and analyze the information that has been entered by our security staff.

Themis Security's Steve Matthews and Will Olmstead were instrumental in setting up and implementing MoboTour. Their effort and dedication is very much appreciated. With the help and assistance of Mr. Jon Mitchell, MoboTour co-founder, Themis Security has improved our efficiency and response.

If you would like to have access to data and reports generated with MoboTour, please contact us.

Notable Incidents

On February 15th, we received a call of suspicious activity at the Janion Building from one of the residents at Mermaid Wharf. Mobile was dispatched and noticed two males at the bottom of the property. Upon seeing security staff, the two men ran and boarded a Zodiac. They managed to get the outboard motor started and proceeded towards Johnson Street bridge. Upon further investigation, it was determined that they were attempting to cut their way into the building. We are thankful for the vigilance and support of the neighbours, as their call prevented further theft and damage to the site.



Downtown Community Security Project

January 2016 stats:

48 calls for service

72 contacts

2 calls for assistance (police, fire, ambulance)

The calls for service range from noise complaints to illegal activity, theft, trespassing and loitering.

We have expanded our downtown street patrol. As of January 2016, our street patrol has been extended from 10:30am to 9:00pm. As mentioned earlier, this was possible because of support that we receive from current clients and new ones.

In January, Devon Properties expanded the number of properties that we patrol in the downtown core. Ms. Alexandra Creighton has been very supportive and we are grateful to her and her team. Also in January, The Falls has come on board as a new client. Ms. Tara Padderton of AWM Alliance selected Themis Security to provide safety and security service for the two towers at the bottom of Douglas Street.

As a result of these two events, as well as some of the other expansion, we were able to extend our service.

Alarm Response Service

Your business, equipment and information is vulnerable during off hours. With Themis Security as your first responder, our Mobile will respond and investigate should an alarm be triggered—all while keeping you and your staff out of harm's way. Themis Security will: 1) Remove the risk of personal injury to you and your staff when responding to an alarm call. 2) Save you time and inconvenience. 3) Reduce the number of key holders to the business. 4) Help reduce insurance premiums as a result of the security service provided.

Contact us today to have Themis Security as your first responder.

Themis Security Review Service

Security reviews are based on the premise that criminal behaviour and activity is not going to go away. Additionally, given an economy that demands efficiency and justification, security programs are needed more than ever. We believe that any solution offered should be practical, effective, scalable and cost effective.

Our security review is very well positioned to those organizations that require a security program that is overseen by a non-security professional. The property managers, office managers, hotel managers could just find themselves one day managing safety and security needs not by design but more so by accident. This may include small- to medium-sized organizations, shopping malls, supply chain operations, educational organizations and manufacturing operations.

Physical presence is still part of the equation and requirement; however, thanks to current security technological advances, that presence is much less required than it was 10 to 15 years ago. Ability to leverage technological knowledge and advancements can reduce the need for physical presence. This can result in a more focused service while improving overall cost of the security.

Security is a situational discipline, which means one size does not fit all. One of the situational components affecting every security program, is the crime/threat environment, both internal and external. The situational nature of security programs are not only affected by geography, they must also be industry specific in order to satisfy a reasonable standard of care. The standard of care for a hospital security program differs from the standard of care of a security program for a shopping mall.

For this reason and others, the foundational basis for all security programs is a comprehensive security assessment. If you are interested in this service or have further question, please contact us for further details.

Emergency Contact Updates

In an emergency situation (flood, B&E, fire), time can be of essence. The sooner we are able to contact designated individual(s), the better chance of reducing the damage. If you have filled out your Emergency Response form and sent it back to us, thank you. If you have not done so yet, please do so at your earliest convenience. The chances are that Themis Security will be a first responder in case of an emergency. Having current and up to date information is important to mitigate whatever the circumstances brought us to your location. If you have any questions or require assistance, please do not hesitate to contact us.